



Getting started with the MCC 3100 for Nokia

The MCC 3100 provides enterprise collaboration functionality to a supported Nokia mobile device using a data (Internet) connection over the cellular and WiFi network. The Nortel Mobile Communication Client 3100 (MCC 3100) for Nokia is an application that allows real-time communication with the Nortel Mobile Communication Gateway 3100 (MCG 3100) and Communication Server 1000 (CS 1000). For more MCC 3100 information, see *Nortel Mobile Communication Client 3100 for Nokia User Guide* (NN42030-102).

Important Notice:

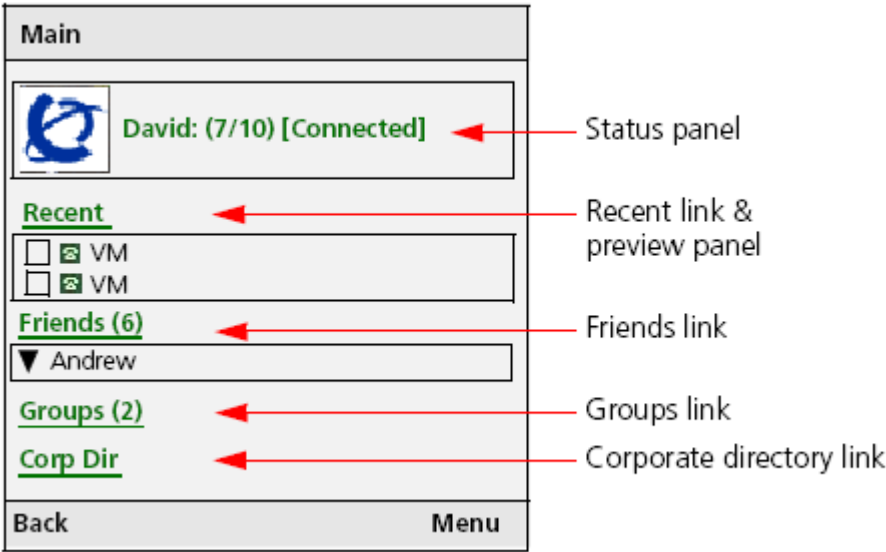
Users are advised to select / use headsets which are designed to reduce excessive sound pressure levels or acoustic shocks. Users should check that their headsets do meet their respective National or International Acoustic and Safety requirements.

Starting the MCC 3100

To start the MCC 3100 application:

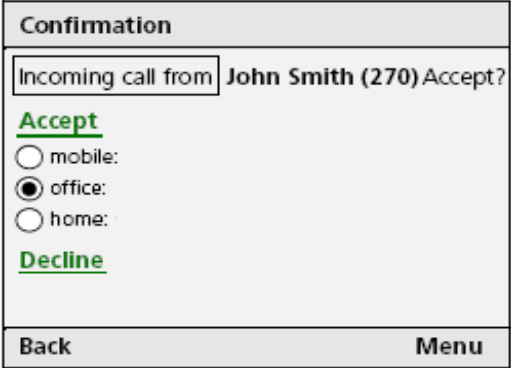
1. Press the phone **Menu** button
2. Select the **Nortel MCC 3100** application icon.

The main MCC 3100 screen appears and you can use the application.



Note: If you have not moved the application icon location after installation, it is available under Menu > Installation.



| Accepting or declining a call | Exiting or hiding the MCC 3100 |
|--|---|
| <p>To accept an incoming call with the MCC 3100:</p> <ol style="list-style-type: none"> 1. Select the contact location where you want to receive the call. 2. Select Accept from the menu.  <p>To decline an incoming call with the MCC 3100:</p> <ol style="list-style-type: none"> 1. Select Decline from the menu. <p>The Call is declined and forwards to voice mail.</p> | <p>To exit the MCC 3100 application:</p> <ol style="list-style-type: none"> 1. Select Quit from the MCC 3100 main menu. <p>The quit confirmation screen appears.</p> <ol style="list-style-type: none"> 2. Select Yes to exit. <p>To hide the MCC 3100 application:</p> <ol style="list-style-type: none"> 1. From any MCC 3100 screen, press the Menu key. <p>The MCC 3100 application is now hidden. When you access the MCC 3100 again, you will return to the last screen you used.</p> |
| Dialing calls | Calls to friends |
| <p>To call by dialing:</p> <ol style="list-style-type: none"> 1. Go to the Main, Logs, Friends, or Search Results screen. 2. From the menu, select Dial. <p>The Place Call screen appears.</p> <ol style="list-style-type: none"> 3. Enter the person's phone number in the To field. Two number formats are supported: <ul style="list-style-type: none"> • internal office extension numbers (for example, 4489) • external PSTN numbers (for example, 6131231111) 4. From the menu, select Call. | <p>To call a friend:</p> <ol style="list-style-type: none"> 1. Go to the Main, Logs, Friends, or Search Results screen. 2. Scroll to a log entry for a friend, or click a shortcut key to find a friend. 3. From the menu, select Call. <p>Numerous prompts can appear the first time you place a call. Respond to each prompt appropriately.</p> <p>For more information on additional call modes and advanced calling, see <i>Nortel Mobile Communication Client 3100 for Nokia User Guide</i> (NN42030-102).</p> |



Group calls

To initiate a group call

1. From the main screen, select the **Groups** link; or, from the main screen menu, select **Group Mgmt.**
2. From the **Group List**, select a group.
3. From the menu, select **Group Details**.
The Group Details screen appears.
4. Select the users to call.
5. From the menu, select **Call**.
The Group-Call Session screen appears and the MCG 3100 calls your Nokia phone.
6. Accept the call, and then follow the prompts. As the group call initiator, you must perform the following steps:

- a) Record the conference greeting, and then press **#** on your phone.
 - b) Press **1** to review the greeting, press **2** to re-record the greeting, or press any other key to accept the greeting and start the conference.
- The MCG 3100 calls the users you selected. They are prompted to Join Now, Join Later, or Decline.

Managing group calls

During a group call, the following commands manage group calls:

- press ****** to hear help
- press ***1** to end the conference
- press ***3** to dial another friend, then press **#**
- press ***5** to mute or unmute the conference
- press ***6** to mute or unmute your own voice
- press ***7** to lock or unlock the conference
- press ***8** to hear a list of participants
- press ***9** to stop the help

Voice Mail

The Main screen contains the message waiting indicator and provides access to the voice mail system.

To access voice mail:

1. Go to the Main screen.
2. From the menu, select **Call VM**.
 - The Mobile Communication Gateway 3100 (MCG 3100) sets up the connection to the voice mail server.
 - The MCG 3100 initiates a direct call from your Nokia to the voice mail server.
3. When you are prompted, enter your voice mail mailbox number and password using the Nokia phone application.

Note: You must use the Nokia phone application to generate DTMF tones.

Logs

The Logs screen provides a history of your most recent incoming and outgoing calls, voice mail messages, and system event notifications.

To view the Logs screen:

1. From the Main screen, select the **Recent** link; or, from the Main or Friends screen menu, select **Logs**.

The Logs screen appears.

| Logs | |
|-------|-----------------------|
| 15:03 | 2337023 [19/05/06] |
| 23:24 | joe [24/08/05] |
| 23:24 | joe [24/08/05] |
| 18:22 | Joe Cecile [29/08/05] |
| 18:22 | Joe Cecile [29/08/05] |
| 17:53 | Joe Cecile [29/08/05] |
| 17:50 | Joe Cecile [29/08/05] |
| 17:50 | Joe Cecile [29/08/05] |
| 20:21 | VM [17/10/05] |
| 18:24 | VM [17/10/05] |
| 13:39 | VM [19/05/06] |

← Incoming and outgoing calls, system events and voice mail notifications.

2. To view the individual log entry details, select the entry, and select **Log Details** from the menu.

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